

Devonport-Takapuna
Te Rīpoata ā-Tau 2019/2020

Devonport-Takapuna Local Board

Annual Report 2019/2020



Volume
2.2

Mihi

E toko ake rā e te iti, whakatata mai rā e te rahi.
 Kia mihi koutou ki ngā kupu whakareia
 a te hunga kua tīpokotia e te ringa
 o te wāhi ngaro.
 Rātou, e kaikini tonu nei i ngā mahara i te ao, i te pō.
 Ngā oha i mahue mai i tērā whakaturanga
 kia āpitihia e tātou ki ngā tūmanako
 o tēnei reanga,
 hei mouna waihotanga ki te ira whaimuri i a tātou.
 Koinā te tangi a Ngākau Māhaki,
 a Wairua Hihiri me Hinengaro Tau.
 Oho mai rā tātou ki te whakatairanga
 i ngā mahi e ekeina ai te pae tawhiti
 ka tō mai ai ki te pae tata.
 Tēnei au te noho nei i runga i te puia moe
 o Takarunga –
 kāinga o te tini tāngata i tōna wā,
 puna wai e ora ai ngā iwi.
 Kei waho rā ko ngā tai piringa
 o Tīkapa Moana me Te Waitematā
 Ka rere whakarunga ngā kamo ki te
 Waiwharariki o mua,
 Takapuna kāinga,
 Takapuna tupuna.
 I reira ka heke iho ki te mātārae ki Ōperetū,
 kia taka ki tua ko Maungaūika
 te tū hēteri mai rā i te pūwaha o Tāmaki Makaurau,
 Tāmaki herehere waka.
 E koutou mā ka ea, kua ea.
 Kia ora huihui mai koutou katoa.

Welcome to you all.
 Let me greet you with the eloquent words
 of those, lost long ago to the unseen
 hand of eternity.
 Them, for whom we unendingly mourn.
 Let us enjoin the legacy they left
 to the hopes and aspirations
 of this generation
 as our gift to those who will follow us.
 That is the pledge of the humble heart,
 the willing spirit and the inspired mind.
 Let us rise together and seek to do what is
 necessary to draw distant aspirations
 closer to realisation.
 Here I sit upon the sleeping cone
 of Takarunga –
 home of many in its time
 spring of life for them all.
 Out there are the watery havens
 of Tīkapa Moana and Te Waitematā.
 My eyes gaze northward to
 former Waiwharariki,
 now Takapuna community,
 Takapuna the progenitor.
 Then from there, I glance to the foreland of Ōperetū
 beyond which stands Maungaūika
 sentinel of Tāmaki Makaurau
 and anchorage of many canoes.
 It is done.
 Greetings to you, one and all.

On the cover: Children playing at Takapuna Beach playground.

He kōrero mō tēnei rīpoata About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Devonport-Takapuna Local Board area from 1 July 2019 to 30 June 2020.

You can read about our progress, expenditure, service performance and challenges faced in 2019/2020. It's part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It also reports against the council's Long-term Plan 2018-2028 (10-year Budget 2018-2028) and the Devonport-Takapuna Local Board Agreement 2019/2020.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It also features a story about a council or community activity that adds special value to the area and demonstrates how **together we're delivering for Auckland.**

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Devonport.

He kōrero mai i te heamana From the chairperson



It's been another successful year for the Devonport-Takapuna area, and your local board has been working hard to deliver innovative and transformational projects, services and events to our communities. I am pleased to present the 2019/2020 Annual Report which outlines some of the achievements we've been involved in over the last year.

Throughout 2019/2020, we have strived to deliver your projects while at the same time keeping pace with a diversifying area. Despite the COVID-19 lockdown this year, we have still delivered a broad range of projects, from new and upgraded facilities and assets, to inclusive and diverse events that celebrate our community.

After suffering extensive damage in April 2017, the Kennedy Park staircase reopened in December 2019, and is once again hugely popular for both fitness enthusiasts and people walking their dogs. We completed a new walkway between Quarry Lake and Lake Pupuke which now connects people between Shea Terrace and Northcote Road. This tranquil space offers stunning views of Lake Pupuke but also services an important environmental purpose by preventing pest plants and animals moving between the two lakes. Another huge milestone is the completion of the Sunnynook Park sports fields, which not only now provides high-quality playing surfaces but also new shared paths, seating and exercise equipment and major stormwater improvements. In June we celebrated the opening of the Windsor Reserve Playground in Devonport, a project made possible from renewals funding and our local board capital fund. We saw an opportunity to create another destination playground which reflects the Bean Rock lighthouse, which is located in the Wāitemata Harbour. The playground is already hugely popular with local and visiting children, and it will be a popular destination over the summer. Finally, the long-awaited Hurstmere Road upgrade started shortly after lockdown and is making excellent progress. We're looking forward to seeing improved water quality outflows to the beach, and a bustling, vibrant Hurstmere Road, once completed in 2021.

We continue to make excellent progress on providing high-quality parks and open spaces for our communities. This year we adopted our Open Space

Network Plan which guides and sets out the actions needed to deliver quality open space network for the area. The Local Parks Management Plan, which helps us make good decisions about how parks are used and protected, is well underway and will continue into 2020/2021. We also approved a concept plan for the new Takapuna town square, which forms part of Panuku's Unlock Takapuna programme, and adopted a development plan for Ngataranga Reserve. Our Out and About programme is encouraging people to not only enjoy our parks, but also get active, healthy and learn new skills like skating and cycling.

Residents and community groups have highlighted the importance of improving water quality and ecological matters at the Wairau Estuary and our beaches, and we have been working closely with council staff to develop and complete a restoration plan. We now are looking forward to implementing the plan alongside the community. In addition to this, our community-led pest-free programme have had another successful year removing and eradicating pest plants and animals.

One of our priorities since the COVID-19 lockdown is to ensure both community groups and local businesses are recovering and resilient for any challenges ahead. We have provided operational funding and grants to ensure they are sustainable, and will continue to do so for the year ahead.

We have a busy and exciting year ahead, and we look forward to working alongside you to create a vibrant and flourishing Devonport-Takapuna.

Aiden Bennett
Chairperson, Devonport-Takapuna Local Board

Te Poari ā-Rohe o Devonport-Takapuna Devonport-Takapuna Local Board



Your board

(L to R) Jan O'Connor, Aidan Bennett (Chairperson), George Wood (Deputy Chairperson), Ruth Jackson, Toni van Tonder, Trish Deans.



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Ngā kaupapa me ngā whakapaipai ake

Devonport-Takapuna projects and improvements

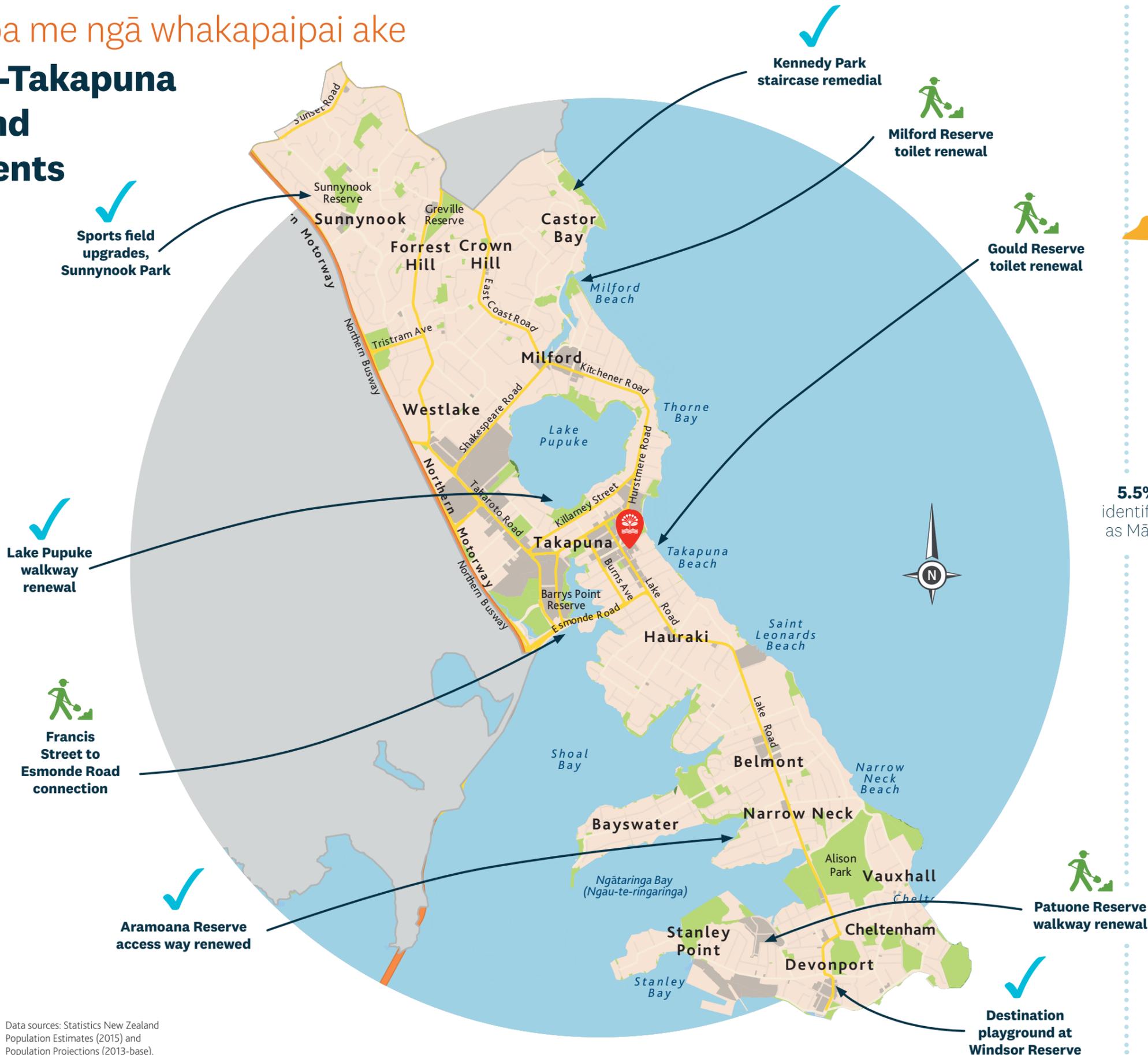
KEY TO CURRENT AND PLANNED PROJECTS

-  **Delivered projects**
-  **Current projects**

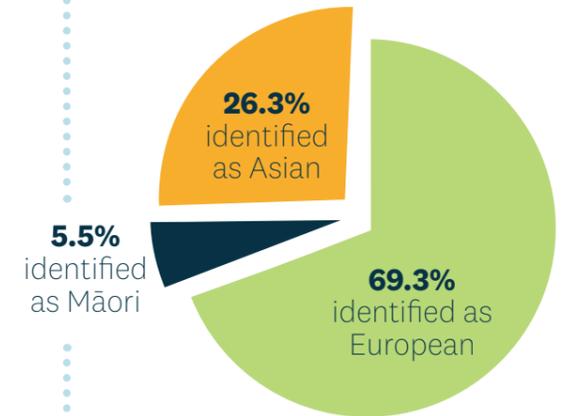
LEGEND

-  Local board office
-  Public open space (Unitary Plan)
-  Motorway
-  Major road
-  Arterial road
-  Medium road
-  Minor road

Data sources: Statistics New Zealand Population Estimates (2015) and Population Projections (2013-base).



Devonport-Takapuna has more than **110** local parks and sports fields



We are home to **2** libraries, **1** leisure centre, **3** community centres and **6** arts and culture facilities

Tā mātou pūrongo whakahaere mahi

Our performance report

● **Achieved**
Target has been met or exceeded

● **Substantially achieved**
Target has not been met by a slim margin (+/-2%)

● **Not achieved**
Target not achieved

▲ **Progress made**
Result improved from prior-year result

— **No change**
No change from prior-year result

▼ **No improvements**
Not improved from prior-year result

* **Impacted by COVID-19**
Measures favourably / unfavourably impacted by COVID-19

Local Community Services

Majority of the local board activities are within the local community services activity area. Highlights this year include adopting our Open Space Network Plan, approving phase one of the Local Parks Management Plan, continuing to provide support to our community partners (i.e. ANCAD, Takapuna North Community Trust and Devonport Peninsula Trust), and celebrating the opening of the Shore Junction Youth Innovation Hub.

Although COVID-19 has impacted delivery of some of our capital projects, we still delivered the new Windsor Park Playground, repaired the Kennedy Park staircase, delivered a new boardwalk between Lake Pupuke and Quarry Lake and completed the Sunnynook Park sports field upgrade.

	Results against target	Year-on-year change	2020 Target	2020 Result	2019	2018	How did we perform
Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities							
Percentage of Aucklanders that feel their local town centre is safe – day time	●	—	94%	92%	92%	91%	Day time safety results are at par with previous years. Although the target was not met, the result was one among the highest across Auckland.
Percentage of Aucklanders that feel their local town centre is safe – night time	●	▼	66%	59%	61%	62%	Insufficient lighting, in both the streets and parks, have been mentioned for lower results. Residents have also cited increased break-ins into cars as a factor for not feeling safe.
Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities							
The percentage of Empowered Communities activities that are community led ¹	●	▼	35%	65%	87%	New Measure	Community-led practice is championed with community organisations delivering local projects, activities and events. An annual work schedule is agreed with each of the two community trusts. Other community-led activities include the youth panel, YOUNite who have led several youth focus initiatives. The nationwide lockdown due to COVID-19 led to a cancellation of most community led activities for about three months. This combined with an improved data collection process meant the results achieved were lower than previous year's result.
The percentage of Empowered Communities activities that build capacity and capability ¹	●	▼	30%	51%	79%	New Measure	As a community 'back-bone' agency, ANCAD have been instrumental in increasing capacity and capability of organisations who provide a range of wellbeing and/or welfare services in the community. During the COVID-19 lockdown they were able to successfully pivot the delivery of these to on-line platforms, which provided even greater reach across stakeholders. However, other capacity and capability building activities were cancelled during the three month lockdown. This combined with an improved data collection method has led to a lower result compared to previous year.
We fund, enable and deliver arts and culture experiences that enhance identity and connect people							
The percentage of arts, and culture programmes, grants and activities that are community led	●	—	85%	100%	100%	New Measure	All programmes are community-led.
We fund, enable and deliver community events and experiences that enhance identity and connect people							
The number of attendees at council-led community events			3,300	Not measured	1,600	New Measure	Two Movies in Parks events were cancelled with COVID-19 restrictions on holding events. Staff provide an estimate for attendees at these events. If the estimates vary, we take the mid-point as the number.
The percentage of attendees satisfied with a nominated local community event	●	▼	70%	86%	94%	New Measure	The I Love Takapuna Christmas Carnival was well received. Attendees loved the kids activities and the food stalls.
We provide art facilities, community centres and hire venues that enable Aucklanders to run locally responsive activities, promoting participation, inclusion and connection							
The number of participants in activities at art facilities, community centres and hire venues	●	▼	302,640	293,434*	307,475	New Measure	Community venues were closed due to COVID-19 from 23 March through to 18 May. A staggered opening approach was implemented with reduced capacities until Alert Level 1.
The percentage of art facilities, community centres and hire venues network that is community led	●	—	79%	79%	79%	New Measure	
We provide library services and programmes that support Aucklanders with reading and literacy, and opportunities to participate in community and civic life							
The number of internet sessions at libraries (unique sessions over public computing or public Wi-Fi networks)	●	▼	370,000	255,891*	346,569	New Measure	PC and Wi-Fi sessions are in continuous decline due to better broadband roll-out in the community. Closing libraries for 9-11 weeks because of COVID-19 further contributed to the downward trend.

Local Community Services measures Cont'd over

Local Community Services cont'd

The number of visits to library facilities			600,000	506,014*	620,472	New Measure	Visits to Devonport-Takapuna libraries were on track to reach the annual target until libraries were closed for about 9-11 weeks due to COVID-19.
Percentage of customers satisfied with the quality of library service delivery			85%	97%	97%	93%	
We provide recreation programmes, opportunities and facilities to get Aucklanders more active, more often							
The percentage of park visitors who are satisfied with the overall quality of sports fields			77%	80%	77%	New Measure	
The customers' Net Promoter Score for Pool and Leisure Centres			19	27	21	10	
We provide safe and accessible parks, reserves, and beaches							
The percentage of users who are satisfied with the overall quality of local parks			79%	77%	72%	New Measure	The result though slightly short of target has improved over previous year. This reflects the investment in local parks and services over the last year. There was negative feedback on the consistency of maintenance across various parks. Although not a local park, there were a few comments to improve the condition of the Bayswater Cemetery. Continued investment and monitoring should see an upward trend.
The percentage of residents who visited a local park in the last 12 months			85%	93%	84%	81%	
We showcase Auckland's Māori identity and vibrant Māori culture							
The percentage of local programmes, grants and activities that respond to Māori aspirations			5.2%	12.5%	11.0%	New Measure	

1. The target has been exceeded as a result of the initial targets being set with limited baseline data. Targets will be reviewed as part of the 10-year Budget 2021-2031, using the historical results as a realistic baseline.

Local Environmental Management

The local board funds pest and weed-free initiatives through supporting the Restoring Takarunga Hauraki and the North Shore Songbird coordinators. The coordinators provide technical advice and practical support to private landowners and community groups to undertake restoration action protecting and enhancing local native biodiversity and creating an

effective ecological corridor. The programme supports wider community interest to take environmental action by controlling pest animals or weeds or planting more native trees to enable native wildlife to return and spread across the landscape. Restoring Takarunga Hauraki also works with the Tūpuna Maunga o Tāmaki Makaurau Authority to address pest plants and animals on the maunga.

	Results against target	Year-on-year change	2020 Target	2020 Result	2019	2018	How did we perform
We manage Auckland's natural environment							
The proportion of local programmes that deliver intended environmental actions and/or outcomes			100%	100%	100%	100%	We successfully delivered to the North-West Wildlink Assistance Programme in the 2019/2020 financial year. This project has contributed to local board's environmental outcomes as described in its local board plan.

Local Planning and Development

We continue to fund the three business improvement districts (BIDs) and their activities which help improve the economic activity in the board area. The board funded the investigation of place making, urban design, accessibility and amenity

improvement opportunities for Belmont centre which is progressing well. The board also funded the business associations to work together to jointly create and develop a tourism and visitation brand that best represents the local board area.

	Results against target	Year-on-year change	2020 Target	2020 Result	2019	2018	How did we perform
We help attract investment, businesses and a skilled workforce to Auckland							
The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations			100%	100%	100%	100%	The three business associations within the Devonport-Takapuna Local Board area complied with their BID Policy obligations.

He whakamārama mō ā mātou mahi whakahaere

Our performance explained

Local community services

The first stage of the Devonport-Takapuna Local Parks Management Plan was completed in the 2019/2020 financial year and the second stage has now commenced. The multi-park management plan will assist the Devonport-Takapuna Local Board in managing use, development and protection of all parks, reserves, and other open space that the board have allocated decision-making for. We have approved designs for new and renewed public toilets at Milford and Takapuna beaches, as well as Lake

Town Green. The board funded community partners such as ANCAD, Takapuna North Community Trust and Devonport Peninsula Trust to deliver capacity building and placemaking activities and to respond to COVID-19 related needs in the community. Through the board funded Out and About programme, a range of 'free to attend' activities and events such as Kite Day, Amazing Race and Circus in the Park were delivered.

Local Environmental Management

The Takapuna North/North Shore Birdsong Project is in progress, funded by the Devonport-Takapuna Local Board. Planting is planned to begin in the 2020/2021 financial year working with Takapuna Normal Intermediate School. Volunteers have doubled bait lines in Lyford Reserve and installed a new trapline at Wairau Stream. Patuone Reserve has been adopted by AGE School and will have a new line of traps installed soon. Volunteer support is increasing in response to positive media articles, with over 20 new trappers joining the network and becoming street champions following lockdown. They are working on a logo and branding for the

North Shore Birdsong Project, and people can now register for traps on the Takapuna Community Trust website.

Volunteer activity under the Devonport/Restoring Takarunga Hauraki has increased, for the removal of pest plants in Achilles Reserve, Jutland Road, Philomel Reserve and Maungauika / North Head with weekly events organised. Trapping efforts have increased with a new plan currently being developed to concentrate on making Maungauika pest free. Bellbirds have been seen for the first time in 100 years in the Devonport area.

Local Planning and Development

We have undertaken the development of the Belmont Centre plan, which aims to improve the streetscape, create a safer intersection and

improved cycleways in the area. This plan is being undertaken in conjunction with the Lake Road Improvements Project.

Te āhuatanga ā-rohe

Local flavour

Devonport's dazzling new destination playground

The 2019/20 financial year has been a busy one with various parks-related improvements delivered across the board area.

This has included the rebuild of the storm and fire damaged Kennedy Park staircase, a new walkway between Quarry Lake and Lake Pupuke, and the completion of sports fields at Sunnynook Park.

Along with those achievements, we finished a new destination playground at Devonport's Windsor Park which is already proving highly popular.

At its centre is a 7.9-metre high play tower inspired by the historic Bean Rock Lighthouse – a lighthouse located in Auckland's Waitematā Harbour.

Surrounding the playground's tower structure, is an array of coastal themed play equipment and features – including an inter-tidal-reef-themed group spinner and rocker, balance springers, a crawl tunnel and rope climb, an air-swing, and a three-bay swing.

The new playground is significantly larger than the old playground and features equipment suitable for a much wider age group, from pre-schooler age up to those 12 years of age.

"The project is the latest council-delivered project to enhance the charm and character of Devonport," says Devonport-Takapuna Local Board Chair, Aidan Bennett.

"We invested appropriately to ensure its unique design befitted its unique location on the waterfront and delivered on the community feedback we received during consultation on the project and its design."

He acknowledged the work of the previous local board and the council's community facilities team for "making this sensational playground a reality".

"Our youngsters are going to get so much joy from this community asset for years to come, and I expect it to be another drawcard for people visiting Devonport over the summer months, much like the large playground at Takapuna beach is for Takapuna."

The new playground was funded from renewals funding and the local board's capital fund.



A new playground in Windsor Park was completed this year and has proven a hit with locals.

Te tahua pūtea

Funding impact statement

For the year ended 30 June 2020

\$000s	Notes	Actual 2019/2020	Annual Plan 2019/2020	Annual Plan 2018/2019**
Sources of operating funding:				
General rates, UAGCs, rates penalties		11,287	11,287	10,365
Targeted rates		700	700	650
Subsidies and grants for operating purposes		314	218	216
Fees and charges	1	805	1,389	1,355
Local authorities fuel tax, fines, infringement fees and other receipts		343	47	23
Total operating funding		13,448	13,641	12,609
Applications of operating funding:				
Payments to staff and suppliers	2	10,933	10,047	9,842
Finance costs		1,829	1,829	1,148
Internal charges and overheads applied		1,413	1,413	1,457
Other operating funding applications		0	0	0
Total applications of operating funding		14,175	13,289	12,447
Surplus (deficit) of operating funding		(728)	352	162
Sources of capital funding:				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions		0	0	0
Increase (decrease) in debt	3	7,071	10,176	11,608
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
Total sources of capital funding		7,071	10,176	11,608
Application of capital funding:				
Capital expenditure:				
- to meet additional demand		1,117	476	1,884
- to improve the level of service		559	4,206	6,625
- to replace existing assets		4,667	5,846	3,261
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
Total applications of capital funding	4	6,343	10,528	11,770
Surplus (deficit) of capital funding		728	(352)	(162)
Funding balance		0	0	(0)

Variance explanation Actual 2019/2020 to Annual Plan 2019/2020

1. Fees and charges were below plan primarily due to the loss of revenue from the closure of Takapuna Pool and Leisure Centre during the COVID-19 lockdown and ensuing period with social distancing requirements.
2. Supplier payments were above plan due to higher than anticipated maintenance expenditure on local facilities and assets. Areas of significant spend were streetscaping services, maintenance of sports parks and the Takapuna Aquatic Centre.
3. The increase in debt was below plan primarily due to lower than anticipated capital expenditure which reduced the need for additional debt.
4. Capital expenditure was lower than plan due to:
 - the Hurstmere Road revitalisation project was deferred to future years. There were construction delays resulting from the COVID-19 lockdown and the project was deferred in response to the financial impact of the COVID-19 pandemic.
 - local discretionary projects which have been approved, but the works have not yet started. This includes Patuone Reserve walkway and a new toilet at Lake Town Green (works are expected to begin in 2020/2021).

The underspend was partly offset by expenditure for Lake Pupuke walkways and upgrades at Sunnynook sports fields, which were projects carried forward from the 2018/2019 year and were not in the 2019/2020 Annual Plan.

**Year 1 of the Long-term Plan 2018-2028 (10-year Budget 2018-2028).



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